

TITLE : Effective academic services Programs using eDLTV Programs In Faculty of Information Technology Rajabhat Mahasarakham University.

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ABSTRACT

The purpose of this research aims to 1. measure performance of academic services programs using eDLTV programs In Faculty of Information Technology Rajabhat Mahasarakham University 2. compare the performance of academic services programs using eDLTV programs in each sampling province 3. collect and analyze the suggestion of academic services programs using eDLTV programs from sampling group , administrator teacher and other participant that related in academic system, who was trained with eDLTV programs. The research mythology used the estimation scale questionnaire with 227 sampling group from Kalasin ,Mahasarakham and Roi-Et areas. The instrument used in collecting data for this study was a 5-rating scale questionnaire of .88 reliability. The statistics used in this research were frequency, percentage, mean, standard deviation and F-test for testing the hypotheses.

Findings of the study are as follows :

1. The satisfaction evaluation of performance of academic services programs using eDLTV programs was high rate ($\bar{X} = 4.13$, S.D. = 0.21)
2. Comparative result can show the difference significantly .01 rate of performance of academic services programs using eDLTV programs in each sampling province.
3. The suggestion of sampling group can summarize that sampling group require the continuously academic services programs with more time and learning content for English language and skill.