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มหาวิทยาลัยราชภัฏมหาสารคาม
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TITLE : Development of Academic Work Management by using the Knowledge Management Process, Kalasinpittayasan School, under the Office of Secondary Educational Service Area 24

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ABSTRACT

The objective of this research was to develop the Academic Work Management by using the Knowledge Management Process, Kalasinpittayasan School, under jurisdiction of the Office of Secondary Educational Service Area 24, through: 1) Kemmis and Mc Taggart' Approach, the key informants were 5 administrators, and 8 Learning Substance Chiefs of Kalasinpittayasan School, 2) the Observation, 3) the In-depth Interview, and 4) the Participatory Observation. Data were analyzed by using Phenomenological Analysis.

The research findings found that the Academic Work Management by using the Knowledge Management Process in Kalasinpittayasan School, under jurisdiction of the Office of Secondary Educational Service Area 24, consisted of 3 major factors including:

1) the Academic Work Management including the learning process development which consisted of the activities in establishing the Knowledge Management Plans, organizing the Learning Process, and supervising the Instruction, 2) the Knowledge Management Process consisted of the Knowledge Specification, the Knowledge Development, the Knowledge Management Organization, the Knowledge Sharing, and the Knowledge Application, and 3) the factor supporting Knowledge Management to be successful, consisted of the Leadership, the Organizational Culture, the Technology, the Measurement, the Effectiveness Structure from development of Academic Work Management by using the Knowledge Management Process through Participatory Action Research to be applied in Management

Changes as: (1) the administrators' Participatory Management, the teachers' Knowledge Management Team (KM Teachers in Academic Teamwork) in every phase, (2) the administrators supported the Knowledge Sharing, the Technology Usage for Instructional Management, (3) the teachers use Knowledge Management for developing the Learning Process, and (4) the students had skills in Analytical Thinking, Synthetic Thinking, and Knowledge Sharing for their work.



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