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Title A Satisfaction of Taxpayers on Sa Kaeo Sub-district Administrative Organization, Pueai Noi District, Khon Kaen Province's officers' Service.

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ABSTRACT

This individual study purposes to study a satisfaction of taxpayers on Sa Kaeo sub-district administrative organization, Pueai Noi district, Khon Kaen province's officers' service. A representative sample is collected from 253 Sra Kaeo subdistrict taxpayers, estimated by Taro Yamane's reduction formula, in 2010. A study instrument is a rating-scale questionnaire, which has reliability at 0.919. Data is analyzed into a percentage, a frequency, an average (\bar{X}), and a standard deviation (S.D.).

Results of the study are as follow:

1. An overall satisfaction of taxpayers on Sa Kaeo sub-district administrative organization, Pueai Noi district, Khon Kaen province's officers' service was rated moderate; on an equality of services was rated high while on an on-time service, on an adequate service, on a progressive of service, and on a continuity of service were ascending order rated moderate.
2. Suggestions on Sa Kaeo sub- district administrative organization, Pueai Noi district, Khon Kaen province's officers' service are the sub-district administrative organization should instruct officers on making service more convenient, on ergonomics, on systematic and prompt of service – overtime service, queue system, drinking water providing and so on.