

อำเภอบึงกาฬ จังหวัดหนองคาย จำแนกเป็นรายด้าน แตกต่างอย่างไม่มีความสำคัญทางสถิติที่ระดับ .05

3. การเปรียบเทียบระดับความพึงพอใจของกำนันและผู้ใหญ่บ้านที่มีต่อการบริการของหน่วยสวัสดิ์ อำเภอบึงกาฬ จังหวัดหนองคาย จำแนกตามการศึกษา โดยรวมและจำแนกเป็นรายด้าน พบว่า กำนันและผู้ใหญ่บ้าน ที่มีการศึกษาแตกต่างมีระดับความพึงพอใจต่อการบริการของหน่วยสวัสดิ์ อำเภอบึงกาฬ จังหวัดหนองคาย จำแนกเป็นรายด้านไม่แตกต่างกัน



มหาวิทยาลัยราชภัฏมหาสารคาม
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Title: The Satisfaction of Sub-district Headman and Village Headmen with the Services Given by the Recruiting Office, Bung Kan District, Nongkhai Province

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Abstract

This research entitled “The Satisfaction of Sub-district Headman and Village Headmen with the Services given by the Recruiting Office, Bung Kan District, Nongkhai Province” aimed to study the levels of satisfaction of Sub-district Headman and village headmen and compare the levels of satisfaction of Sub-district Headman and village headmen with the services given by the Recruiting Office, Bung Kan District, Nongkhai Province. The sample consisted of 131 Sub-district Headman and village headmen in Bung Kan District, Nongkhai Province. The instrument used in the data collection was a rating scale questionnaire containing 30 items concerning the satisfaction of Sub-district Headman and village headmen with the services given by the Recruiting Office. The reliability value of the questionnaire was 0.96. The statistics use included percentage, mean, and standard deviation. F-test (one-way ANOVA) was employed in hypothesis testing

The findings are as follows:

1. The satisfaction of Sub-district Headman and village headmen with the services given by the Recruiting Office, Bung Kan District, Nong Khai Province, as a whole and by aspect, were found in the high level. The aspects are ranked from high to low based on the value of the mean as follows: the aspect of service officers; the aspect of the service process; and the aspect of service, which had the lowest mean.

2. The comparison of the satisfaction of Sub-district Headman and village headmen with the services given by the Recruiting Office, Bung Kan District, Nong Khai Province, classified by age, as a whole and by aspect, it was found that Sub-district Headman and village headmen of different age had different satisfaction without statistical significance at .05 level.

3. The comparison of the satisfaction of Sub-district Headman and village headmen with the services given by the Recruiting Office, Bung Kan District, Nong Khai Province, classified by education, as a whole and by aspect, it was found that Sub-district Headman and village headmen with different educational background had no difference in the levels of satisfaction with the services given by the Recruiting Office, Bung Kan District, Nong Khai Province.



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